

# UPNVJ Faculty of Law Sharpens Paralegal Communication Skills with LBH Jakarta

Monday, 20 October 2025 16:31 WIB





**UPNVJ Public Relations** - The Faculty of Law of the Veteran National Development University Jakarta (FH UPNVJ) held a "Paralegal Communication Techniques Training" in collaboration with the Jakarta Legal Aid Institute (LBH Jakarta). The event took place on Saturday, October 18, 2025, and featured Astatantica Belly Stanio, SH, M.Soc.Law, Head of the External Affairs Division of LBH Jakarta and a public lawyer, as a resource person.

This offline training aims to improve paralegals' communication skills in assisting the public, particularly vulnerable groups. Astatantica, an alumnus of the Faculty of Law at UPNVJ, presented a presentation titled "Paralegal Communication Techniques." She emphasized that effective communication is key for paralegals to understand clients, build trust, and convey legal information clearly.

"Paralegals are the bridge between the public and the law. Their success depends on their ability to actively listen and understand body language," said Astatantica.

The training materials covered persuasive communication, active listening, effective questioning, and understanding body language. Participants were also introduced to socio-cultural approaches and the use of audio-visual media to strengthen messaging. Real-life examples of advocacy for vulnerable groups, such as women victims of violence and people with disabilities, were also discussed. Astatantica emphasized the importance of empathetic communication to create a safe environment for clients.

The Dean of the Faculty of Law at UPNVJ, Dr. Suherman, SH, LL.M., stated that this training reflects the synergy between academics and legal practitioners. "This is a manifestation of national defense in the legal field, ensuring access to justice for the public," he said.

The training included practical sessions, such as client interview simulations and role-plays on handling legal conflicts. This activity is part of the UPNVJ Law Faculty's Paralegal Competency Improvement Program in collaboration with the UPNVJ Law Faculty's Legal Aid Institute (LKBH), which focuses on non-litigation assistance and community-based advocacy.

This training strengthens the role of paralegals as the frontline of legal aid. The Faculty of Law (FH) of UPNVJ hopes that the collaboration with LBH Jakarta will continue to support advanced training, such as legal drafting and restorative justice, to achieve inclusive justice.

