Lowongan PT Tokopedia

Friday, 15 January 2016 09:38 WIB

PT Tokopedia

At Tokopedia, we never stop learning and improving on everything we build. As a Test Engineer, you will use your knowledge of testing to ensure the quality and accessibility of our website and applications. Being an adventurer, you will be challenged to identify vulnerable spots, and constantly design better and creative ways to break software and identify potential problems. You will also work with the development and test engineering teams to automate testing scenarios. Join our team now and bring huge impact on the quality of Tokopedia's growing suite of products and services!

Software Test Engineer

Responsibilities

Create automation system to ensure that the products developed by the company meet the quality standards and requirements.
Create documentations for the test plans and test cases.
Set the estimated processing time and ensure that all product tests can be finished on time.

Requirements

Bachelor's degree in Computer Science, Information System, or related departments.
Familiar with testing methodology and tools: Selenium, QTP, Appium, MonkeyTest, Cucumber,
Familiar with load/stress tesiting tools: Load runner, Jmeter, Runscope, etc
Familiar with charles proxy, fidler, postman, RestAPI, SoapUI, etc
High analyzing skill and attention to details.
Deep understanding of testing during all parts of the software life cycle.
Communicative and able to work individually and in team.
Have a willingness to learn and improvise
Able to conduct task and responsibility according to deadline.

Call Center

Our first DNA is "Focus on Customer." Yes, we consider customer as the part of our big family! So, we always striving to build useful products for our dear customer. But a useful product means nothing without good service. So if you have good communication and problem solving skills, join us to give the world class service and experience for all users in Tokopedia.

Responsibilities

Communicating courteously with customer by telephone, and face to face.
Be able to handle complains.
Fostering good relation with customers.
Responding to incoming phones enquiries

Requirements

Candidate must possess at least a Diploma/Bachelor degree in any major.
Maximum age 25 years old.
Excellent in listening skills, understand exactly what customers require.
Strong problem solving skill.
Good communication skills and a team player.
Good in using Indonesian language, both oral and written, in accordance with EYD.
Ready to be assigned on shifting work schedule (Day/Night).

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